



Dear Patients and Families,

We are actively working to re-open our outpatient centers and would like to update you on our office, its measured re-opening, and the steps we are taking to ensure we do everything possible to keep our patients and our team healthy. If you are not yet ready to return to our centers, we are still offering telehealth services for a limited time, based on insurance.

We have taken a phased approach towards our reopening to minimize the number of patients in the office. This has allowed us to adhere to federal and state social distancing guidelines, and to better protect our patients and staff. For more information on the actions we are taking, please review this [Letter to Our Patients and Families](#).

We also ask for your patience over the next few weeks as we reopen our office. We know there is a strong desire to get your treatment back on track.

All offices are now open, and we will have increased front desk staff available to take phone calls for scheduling. If you receive our voicemail, please leave a message if you would like to schedule appointments or email us at kids@pediatric-therapy.com.

On the following page you can find updated information on travel restrictions. Please review, and contact your center if you have any questions.

We are so grateful for every one of our patients, and this time away has only served to make us even more thankful for each of you! This is why we are taking your safety very seriously. Please forgive us as we are focusing on getting each of you back on track while not exposing our team members or patients to unnecessary risk.

Warmly,

The Children's Therapy Center Staff



Due to the recent increase in the number of cases in certain areas, some states are placing travel restrictions to designated areas of increased risk. In order to prevent the spread of COVID-19 and ensure the safety of our employees, patients and their families, the Children's Therapy Center will require patients and their families, as well as employees, to observe state orders.

All patients and their families who will be traveling to another state should reach out to their center to discuss any restrictions that may apply. Please be advised that your ability to return to sessions might be limited due to changes in state regulations during or after your trip.

Information about travel advisory by the CDC can be found [here](#).

Returning travelers should stay home as much as possible for 14 days after travel, monitor their health and call their healthcare provider if they become sick with fever, cough, difficulty breathing, chills, shaking chills, headache, muscle aches, sore throat or new onset loss of taste or smell. The healthcare provider will determine if testing for COVID-19 is indicated and may consult with your local health department if needed.

At this time, there are no restrictions on US travelers who can enter Virginia.

For more information on travel in Virginia, please [click here](#).

It is important to note that everyone should be practicing infection prevention measures.

Thank you for your help in keeping our CTC family safe!